

My printer is on a TCP/IP network environment and the machine will not print

It's possible that the IP address of your Brother machine has changed.

To check this, print a network configuration page. To learn how to print a "Configuration page" or "User setting list" or "Network Config", refer to the users guide of your product.

Now check to see if your PC is configured to print the IP address of your printer. To do that, go to the control panel and look at your printer's settings. To look at your printer's settings, do one of the following:

1. Click **Start**.
2. Click **Control Panel** or in Classic Start Menu click Settings
3. Click **Printers & Faxes**
4. Highlight the appropriate Brother driver and click the Right mouse button.
5. Click **Properties**. The Brother printer driver properties screen appears.
6. Click the **Ports** tab.
7. You will see a list of the available communication ports on your PC (for example: LPT1:, LPT2:, COM1:, etc).
8. Scroll down the list and you will see your current network port of your printer model. Click the **Configure Port...** and check what IP address is in the **Printer Name or IP address** area.
9. Now compare the IP address shown in step 8 with the IP address shown on the print configuration page

If your IP address is different:

Continuing from the steps you followed previously:

1. Click the **Add Port...** button.
2. Select the **Standard TCP/IP Port** option and click **New Port** . The **Welcome to the Add Standard TCP/IP Printer Wizard** appears.
3. Click **Next**.
4. In the **Printer Name or IP address** area enter the node name of the Brother device as it is printed on the network configuration page. An example node name could be: "BRN_34FDAA".
5. As you enter the node name, the **Port Name** box will be automatically updated.
6. Click the **Next** button.
7. Click the **Finish** button.
8. Click the **Close** button on the original Printer Ports screen.
9. Click the **Close** button to return to the original properties screen.
10. Click the **Apply** button and then the **OK** button.
11. Now try to print a test page.