

Why can't I print when an ink cartridge is empty?

To ensure the life of the print head and maintain premium print quality, your Brother machine is designed to stop ALL printing operations when any of the ink cartridges are empty.

If the unit were to continue printing with one cartridge empty, print jobs (monochrome or colour) and cleaning cycles would suck air from the empty cartridge and could damage the print head.

Make sure you always have sufficient cartridges on hand. This way, you can take advantage of the full functionality of your brother machine, at all times.