

BROTHER GT3 SERIES GARMENT PRINTER EQUIPMENT WARRANTY

WHO IS COVERED:

This limited warranty ("warranty") is given only to the original end-use purchaser (referred to in this warranty as "Original Purchaser") of the accompanying product (collectively referred to in this warranty as "this Product").

If you purchased a product from someone other than an authorized Brother reseller in New Zealand or if the product was used (including but not limited to floor models or refurbished product) prior to your purchase, you are not the Original Purchaser and the product that you purchased is not covered by this warranty.

WHAT IS COVERED

- This Product includes the machine (the "Machine") specified herein.
- This warranty applies only to Products purchased and used in New Zealand.

WARRANTY OF BROTHER WORKMANSHIP AND MATERIALS

Except as provided below, Brother International NZ Limited to the Original Purchaser for a period of one (1) year from the date of installation, as evidenced by a signed installation form ("Installation") and signed Agreement – Training and Maintenance Acknowledgment, that the solid state electronic components manufactured by Brother and included in the Machine equipment purchased from Brother, or an authorized Brother reseller, were delivered free from defects in materials and workmanship, excluding mechanical or electro-mechanical components including, but not limited to, switches, motors, and solenoids. The foregoing warranty is given only to the Original Purchaser which purchased the equipment (including the component(s) claimed to be defective) directly from Brother, or an authorized Brother reseller in New Zealand, and are not transferable.

WHAT IS THE LENGTH OF THE LIMITED WARRANTY PERIODS

The following parts of the Machine have the following limited warranty: (i) print heads are warranted for (1) year up to a maximum of 15,000 prints during the 1 year warranty period, from the date of Installation; (ii) the following parts are warranted (1) year from the date of Installation: cams, belts, sensors, motors, solenoids, ribbon cables, circuit boards, micro switches, media reader, encoder, tubes, rubber caps, wiper blades, fan and standard platens included with this Product purchase; (iii) The following parts are warranted for two (2) years from the date of Installation: frames, shafts, linear rails, bearings, gears (plastic and metal) with this Product purchase.

WHAT IS NOT COVERED

This warranty does not cover:

- (1) Physical damage to this Product;
- (2) Damage caused by improper Installation, improper or abnormal use, misuse, neglect or accident (including but not limited to transporting this Product without the proper preparation and/or packaging);
- (3) Damage caused by another device or resulting from use of non-Brother brand parts and Consumable and Accessory Items (including but not limited to the use of non Brother brand ink and cleaning kits);
- (4) Damage caused by non-compliance with the maintenance provisions of the product instruction manual "Cookbook";

- (5) Damage caused by non-compliance with the printing procedures of the product instruction manual "Cookbook";
- (6) Consumables;
- (7) Accompanying accessories;
- (8) Problems arising from other than defects in materials or workmanship; and
- (9) Normal periodic maintenance items, including but not limited to, wiper cartridges, fan filter, roller felt, flushing plate sponge and flushing plate felt.

This warranty is VOID if this Product has been altered or modified in any way (including but not limited to attempted warranty repair without prior written authorization from Brother and/or alteration/removal of the serial number). The Product MUST NOT be transported without a Brother Representative, a Brother Authorized Distributor, or a Brother Certified Technical Service Provider and any such unaccompanied transportation of the Product may VOID this warranty.

This warranty is VOID if a signed Agreement – Training and Maintenance Acknowledgment is not completed and received following training and installation.

CONSUMER GUARANTEES ACT

Your rights under this warranty and the Consumer Guarantees Act provide coverage for goods and services purchased for personal, domestic, or household use. So, if the machine you have purchased is being used for business purposes then you (as the purchaser) acknowledge that the Consumer Guarantees Act will not apply. You also acknowledge that no other warranties either express or implied by law are made with respect to this machine.

WHAT YOU WILL NEED TO DO:

In the unlikely event that the machine you have purchased has a defect or is not operating as it should, please call our NZ based Helpdesk on 0800 329 111 or reach us online at www.brother.co.nz. We are available 7 days a week, and our team will help you through the steps you will need to take to lodge a warranty claim, and to get your machine back up and running again. We can also direct you to people who can help you operate the machine, if you are unclear on how it all works.